

USA

**OMAR
BOUCHAAR**

*Award for Excellence in
Leadership and General
Management*



Tell us a little about yourself

Success-driven, astute, and results-oriented professional, offering extensive experience in hotel management and administrative functions. Armed with expertise in developing business plans and strategies, implementing policies and procedures, and improving processes to meet or exceed corporate objectives and sales goals. Effective at providing high-value services and positive experiences ensure optimum customer satisfaction level. Articulate communicator, with proven ability in dealing with various individuals from all levels of the organization; multilingual in English, French, and Arabic.

Opened & Managed five Wyndham Branded Hotels in New York in last 10 Years

Experienced in 5-star hotels (London NYC Hotel & TRUMP International Hotel & Tower NYC)

Task force Hotel Manager with Wyndham Hotels & Resorts

What are some of key achievements or moments that have led you to where you are today?

- I focus on the Team to achieve results
- I connect daily work with great goals.
- I think of people as people.
- I always want to earn respect.
- I'm thrilled when team members achieve great things.
- I empower people with honesty and transparency.
- I understand that if the team falls short, I will be responsible.
- I care mainly about results.

In your opinion what makes a good hotel manager?

Just love what you do and be very passionate about your teamwork.

Omar Bouchaar Awards:

Recognition letter received from NYC & Company the official bureau of Tourism in New York City 2018

Recognition commitment letter received from Brooklyn Chamber of Commerce 2018

Proclamation received by New York State Assembly 2018

Have you ever had any crazy requests? If so, what was it and were you able to oblige?

I was urgently called by Wyndham Corporate opening Team to help resolve and takeover rooms from construction to put them back in the market quickly it was delayed over 6 months and caused losses in revenue for the owners. I was, within a week of teamwork, able to release all the pending rooms in service and after that I was named by the VP of Operations as the "God of Solutions."

Have you noticed any current trends in the travel industry?

Yes, more rooms inventory into the markets, less great service because of the behaviour or some leaders unfortunately are just focusing on cutting on services to save money and not looking by focusing on generating revenues in different ways.

Your favorite Travels destination :
Constantine, Algeria

What does the future hold for you?
More success and great achievements for sure.

Finally, what advice would you give to someone hoping to get into the industry.

Just love what you do and focus on the Teamwork and 100% success result, achievements will come



A Hidden Gem in Bustling Brooklyn

The Wyndham Garden Brooklyn Sunset Park is a contemporary boutique hotel that is both stylish and inviting. With their success in winning two awards, Best Eco-Friendly Hotel - The Free Press & Award for Excellence in the Family Accommodations - New York, we invited Oscar Skoufias, the General Manager to profile the modern establishment in the heart of Brooklyn.

The Wyndham Garden Brooklyn Sunset Park is a 10-story boutique hotel that provides guests with the ultimate in comfort and convenience. With its modern amenities and prime location, it's no wonder that this hotel has become a popular choice for both business and leisure travelers.

With over 100 rooms, the hotel offers a wide range of accommodations, from standard rooms to executive suites. The hotel also features a state-of-the-art fitness center, a swimming pool, and a spa. The hotel's location is ideal for both business and leisure travelers, with easy access to public transportation and major highways.

The hotel's modern amenities and prime location make it a popular choice for both business and leisure travelers. The hotel's staff is dedicated to providing exceptional service to all guests, ensuring a memorable stay.

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100 August 2017



Citations Received from Brooklyn Borough President 2018 & 2016

Recognition letters received from Wyndham Hotels & Resorts 2015,2016,2017,2018 & 2019

Recognition Certificate received from the Algeria General Consulate in NYC 2018